PRODUCT WARRANTY



AMETRIX Instruments warrants that the product will be free from defects in materials and workmanship for a period of five (5) years from the date of original purchase from AMETRIX sales or an authorized AMETRIX distributor. If the product proves defective during this warranty period, AMETRIX, at its option, will either repair the defective product without charge for parts and labor, or will provide a replacement instrument in exchange for the defective product. Batteries are excluded from this warranty. Parts, modules, and replacement products used by AMETRIX for warranty work may be new or reconditioned to like new performance. All replaced parts, modules, and products become the property of AMETRIX.

To obtain service under this warranty Customers must notify AMETRIX of the defect and make arrangements for the service before the expiration of the warranty. The Customer is responsible for packaging/shipping the defective product to AMETRIX (shipping charges prepaid) and with proof of purchase (copies acceptable). AMETRIX will pay for the return of the product to Customer if the shipment is to a location within the United States; outside the United States the shipping charges will be negotiated.

This warranty does not apply to any defect, failure, or damage caused by improper use or improper/inadequate maintenance and care. AMETRIX is not obligated to furnish service under this warranty:

- a. to repair damage resulting from attempts by personnel other than AMETRIX representatives to install, repair or service the product
- b. to repair damage resulting from improper use or connection to incompatible equipment
- c. to repair any damage or malfunction caused by the use of non-AMETRIX supplies
- d. to service a product that has been modified or integrated with other products when the effect of the modification or integration increases the time or difficulty of servicing the product.

THIS WARRANTY IS GIVEN BY AMETRIX, INC. WITH RESPECT TO THE PRODUCT IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED. AMETRIX AND ITS VENDORS DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AMETRIX'S RESPONSIBILITY TO REPAIR OR REPLACE DEFECTIVE PRODUCTS IS THE SOLE AND EXCLUSIVE REMEDY PROVIDED TO THE CUSTOMER FOR BREACH OF THIS WARRANTY. AMETRIX WILL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES IRRESPECTIVE OF WHETHER AMETRIX HAS ADVANCE NOTICE OF THE POSSIBILITY OF SUCH DAMAGES.

AMETRIX Instruments LLC 1 (216) 200-6405 support@ametrixinst.com 8870 Darrow Rd Suite F106-110 Twinsburg, OH 44087